Madison Public Library invites everyone to join the conversation to help us get to know our community better. Our city is growing and changing every year, and so are people’s needs. In order to better serve you, we want to hear about your goals and the issues that matter most to you.

madisonpubliclibrary.org
Thank you for hosting!

This is not another survey!
We are asking for a seat at your table to talk about things that matter to you. These are questions designed to spark a conversation between neighbors, friends, and family in a familiar setting. Let the “public” meeting happen in your own living room and send us the notes.

Why should you participate?
Your feedback will set the tone for future improvements in Madison Public Library services. We will follow up with all participants throughout the year to let you know how we put your ideas to work and give you more opportunities to make your voice heard.

How does this work?
The notes are the Library’s only way to know how your attendees describe their goals, values, and priorities. Please send the conversation notes and Roll Call back to us after you’ve hosted a Tell Us session. You can drop it off at any Madison Public Library location, email it to us at tellus@madisonpubliclibrary.org, or mail it to us at:

Tell Us/Cuéntanos
Madison Public Library · 1301 W. Badger Rd. · Madison WI 53713

Encourage your attendees to host their own tell us session!
What ideas or comments seemed to resonate the most with the group?

Tell us how the conversation went.

Describe the group’s energy and emotions throughout the discussion.

Hosts and Note-takers:

Invite your crew.

Invite as many people as you feel comfortable accommodating. Tell Us sessions can happen anywhere, even your own living room! We have found that 4 to 12 people is a manageable group size.

What to expect.

These questions take an hour or more when everyone gets a chance to weigh in. We welcome you to use as much time as you see fit.

Start the conversation!

One person will ask the questions and guide the discussion while another person takes clear, complete notes.

Set up some ground rules to make it a positive experience for everyone.

1) Everyone participates, no one dominates
2) There are no right answers
3) Keep an open mind
4) Stay on track
5) Respect each other

Before they leave, ask everyone to fill in the Roll Call on the back page.

Send us your notes!

You can drop them off at any Madison Public Library location, mail them, or email them at tellus@madisonpubliclibrary.org.

Let’s get started!
- QUESTION 1 -

**WHAT ARE THE communities REPRESENTED IN THIS ROOM?**

Remember that we can belong to several – cultural, professional, faith-based, neighborhood, generational, etc.

- QUESTION 6 -

**HOW WOULD YOU KNOW THINGS HAVE gotten better?**

Where would we be if we took a couple of steps in the right direction?

**PLEASE WRITE CLEARLY.**

**RECORD MEMORABLE WORDS OR PHRASES PEOPLE USE.**
- QUESTION 5 -

**WHAT ARE SOME ideas TO ADDRESS THESE ISSUES?**

Who would you trust to work on carrying these out?

What can your community do to help resolve these issues?

- QUESTION 2 -

**WHAT DO YOU NEED TO FEEL supported BY YOUR COMMUNITY?**

What does a strong community look like?

LISTEN FOR WHAT GIVES PEOPLE HOPE.

MAKE SURE EACH PERSON GETS A CHANCE TO SPEAK.
**QUESTION 3**

**WHAT LOCAL ORGANIZATIONS OR GROUPS DIRECTLY IMPROVE YOUR QUALITY OF LIFE?**

What makes them effective at helping?

- LISTEN FOR THE NEEDS BEING MET BY THESE ORGANIZATIONS.

**QUESTION 4**

**WHAT ARE THE THREE BIGGEST ISSUES FACING YOUR COMMUNITY?**

How do they personally affect you?

How do you see these issues affecting your friends and neighbors?

- CAPTURE AS MUCH OF THE CONVERSATION AS YOU CAN.

- LOOK FOR THE CONNECTIONS PEOPLE MAKE BETWEEN IDEAS.